



TeleSoho® Small Office ADSL

Now's the time for small business broadband

If you're still trying to do business on a dial-up Internet connection, or you're getting frustrated with your not-so-high-speed, basic residential broadband, TeleSoho is for you.

TeleSoho small office ADSL delivers affordable high-speed connectivity to small businesses, branch offices, and teleworkers. With fixed IP addresses, built-in networking hardware, and download speeds of up to 3.0 Mbps (rivaling those of advanced T1 connections), TeleSoho is a big step up from dial-ups that tie up your phone lines and basic residential broadband.

TeleSoho Highlights

- Economical DSL for small businesses and home offices
 - Speeds of up to 3.0 Mbps downstream and 768 Kbps upstream
 - Always-on connections for unlimited Internet access
 - Support for multiple PCs per location
 - Simple online account management through SMART Account Manager, www.covad.net
 - 1 static IP address with Network Address Translation included; 5 static IP addresses available for an additional monthly fee
 - 24x7x365 live technical support
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You're always on. Shouldn't your Internet access be?

Managing a small business is enough of a challenge without the hassle of logging on to the Internet, getting dropped off, or having your service slow down to a crawl during busy periods. Once you experience the always-on connectivity and speed of TeleSoho, you'll never want to go back. And because TeleSoho connects you to the Internet through your existing telephone service, you can eliminate the expense of an additional phone line.

The speed you need with business-class services

TeleSoho's 768 Kbps upload speed is four times that of our residential service, so email and large files travel quickly. But TeleSoho delivers more than speed. Unlike residential DSL and many cable services, TeleSoho comes with a static IP address (a unique address on the Internet) so you can conduct online meetings and videoconferences, or even host your own servers. And unlike cable, you're not sharing your line with other users. You also have the option to purchase five additional IP addresses as your needs evolve.

Add security, networking, and hosting for a complete connectivity solution

TeleSoho comes with 15 email accounts and 10 MB of Web space at the Covad.net domain. Or choose one of our email or Web hosting services with custom domain name service (DNS) for an additional fee. Finally, because always-on Internet connectivity can leave the door open to hackers, Covad offers optional firewall security to help guard against computer security threats, and virtual private network (VPN) services to connect multiple offices.

Simple to administer

Covad's online SMART Account Manager, www.covad.net, makes it easy to check the status of your order, update

your account, and check billing information at any time. Plus, Covad offers a choice of monthly billing options—credit card, invoice, and electronic funds transfer—and the option to consolidate your Covad accounts onto one monthly bill.

Easy to install

Covad offers free installation through a simple self-installation kit that has won awards for its straightforward design. Most customers set up their TeleSoho service in 30 minutes or less without any help—but Covad's Customer Support Center is available 24x7x365 to offer assistance. If you prefer, Covad can send a technician to install your TeleSoho service for a fee.

TeleSoho Technical Specifications

Connection	ADSL connection to Covad's network
Speeds (download & upload)	Two service offerings: Up to 3.0 Mbps downstream and up to 768 Kbps upstream, or Up to 1.5 Mbps downstream and up to 384 Kbps upstream
Email	15 POP3, SMTP mail relay, or Web email accounts at the Covad.net domain
Web hosting	10 MB of space at the Covad.net domain
IP configuration	1 static IP address with Network Address Translation (NAT); 5 static IP addresses available for an additional fee
Covad-supplied equipment	ADSL router with integrated 4-port Ethernet hub
Dial-up access	Unlimited while awaiting installation; after installation, 10 hours free per month; \$1.50 per hour thereafter
Installation	Self-installation; professional installation available
Support	24x7x365

America's largest national DSL provider

High-speed Internet connectivity. Email and web hosting. Managed firewall security and virtual private networks. Businesses across America rely on Covad.

Satisfaction Guaranteed

Try TeleSoho for 30 days. If you are not fully satisfied with the service, you can disconnect your line within 30 days of installation for a full refund.*

* The refund includes all monthly recurring and up-front fees with the exception of any missed appointment fees and any unreturned equipment. No disconnection fee will be charged.