



TeleSpeed® Small Business SDSL/IDSL

Broadband performance for business performance

Your Internet connection is vital to the success of your business. You need a broadband solution that evolves as your business grows.

Covad's TeleSpeed Small Business SDSL/IDSL is business broadband that grows as you do. Our most widely available DSL service, TeleSpeed runs over a dedicated line and comes with a variety of service speeds, prioritized traffic routing, and performance service level agreements (SLAs) with credits for missed targets. With a TeleSpeed foundation in place you can add more speed, security, networking, and hosting options for a total broadband solution.

TeleSpeed Highlights

- Reliable DSL on a dedicated line
 - Upgradeable speeds
 - Industry-leading service levels
 - Priority routing on Covad's network
 - Simple online account management through SMART Account Manager, www.covad.net
 - Basic Email and Web Hosting service included
 - Unlimited free dial-up access during installation
 - 10 hours per month of free post-installation dial-up access
 - 24x7x365 live technical support
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Rev up the speed as your business accelerates

TeleSpeed comes in a range of speeds—from 144 Kbps to 1.5 Mbps. Your business can purchase the bandwidth it requires now and scale up to accommodate growth without changing equipment or configurations. Many businesses choose TeleSpeed as a cost-effective alternative to T1 service because it provides many of the same benefits at a fraction of the cost.

When uptime is critical

The TeleSpeed service is backed by SLAs for installation time, service uptime, and network performance, with service credits for missed targets. TeleSpeed traffic is prioritized on Covad's nationwide network, and our operations center continuously monitors the network to help ensure that you receive fast, reliable performance.

Add security, networking, and hosting for a complete broadband solution

TeleSpeed comes with 15 email accounts and 15 MB of Web space at the Covad.net domain. Or choose one of our Email or Web Hosting services with custom domain name service (DNS) for an additional fee. Finally, because always-on Internet connectivity can leave the door open to hackers, Covad offers optional firewall security to help guard against computer security threats and virtual private network (VPN) services to connect multiple offices.

Simple to administer

Covad's online SMART Account Manager, www.covad.net, makes it easy to check the status of your order, update your account, and check billing information at any time. Plus, Covad offers a choice of monthly billing options—credit card, invoice, and electronic funds transfer—and the option to consolidate your Covad accounts onto one monthly bill.

TeleSpeed Technical Specifications

Connection	Dedicated SDSL or IDSL connection to Covad's network
Speed	SDSL → 192 Kbps → 384 Kbps → 768 Kbps → 1.1 Mbps → 1.5 Mbps IDSL → 144 Kbps
Email	15 POP3, SMTP mail relay, or Web email accounts at the Covad.net domain
Web hosting	15 MB of space at the Covad.net domain
IP configuration	Network Address Translation (NAT) for up to 256 private IP addresses or 5 static IP addresses included; additional static IP addresses available for an additional fee
Covad-supplied equipment	SDSL or IDSL router with integrated Ethernet hub
Service level agreements	Installation; service availability; restoration time; delay; delivery
Dial-up access	Unlimited while awaiting installation; after installation, 10 hours free per month; \$1.50 per hour thereafter
Installation	Professional installation
Support	24x7x365

America's largest national DSL provider

High-speed Internet connectivity. Email and web hosting. Managed firewall security and virtual private networks. Businesses across America rely on Covad.

Satisfaction Guaranteed

Try TeleSpeed for 30 days. If you are not fully satisfied with the service, you can disconnect your line within 30 days of installation for a full refund.*

* The refund includes all monthly recurring and up-front fees with the exception of any missed appointment fees and any unreturned equipment. No disconnection fee will be charged.