



## TeleSurfer® Plus Residential ADSL

### High-speed DSL that isn't high-cost

If you still surf the Internet with a dial-up connection, you're stuck with two unpleasant options: tie up your phone line —or pay for a second line. Covad has a better option.

TeleSurfer Plus Residential ADSL runs over your existing telephone line, allowing you to use the phone and access the Internet with just a single phone line. You can talk on the phone and surf at high speed — without the inconvenience of a dial-up account and a second line.

#### TeleSurfer Plus Highlights

- Lets you talk and surf at the same time
- High-speed, always-on connection for lightning-fast downloads
- No more logging on, busy signals, or dropped connections
- Simple, online account management through SMART Account Manager, [www.covad.net](http://www.covad.net)
- Email access and personal Web space
- 10 hours per month of free dial-up access
- 24x7x365 live technical support

### Broadband speed you can count on

When you use Covad's TeleSurfer Plus ADSL, you're not sharing your line with other users. With download speeds rivaling those of advanced T1 connections, TeleSurfer Plus provides cost-effective connectivity without sacrificing speed.

Covad Service	Speed (Download/Upload)	Dial-up Hours Included	Personal Web Space	Email Addresses
TeleSurfer Plus	1.5 Mbps/128 Kbps	10	10 MB	15

### Simple to administer

Covad's online SMART Account Manager, [www.covad.net](http://www.covad.net), makes it easy to check the status of your order, update your account, and check billing information at any time. Plus, Covad offers a choice of monthly billing options—credit card, invoice, and electronic funds transfer—and the option to consolidate your Covad accounts onto one monthly bill.

## Easy to install

Covad offers free installation through a simple self-installation kit that has won awards for its straight-forward design. Most customers set up their TeleSurfer Plus service in 30 minutes or less without any help—but Covad’s Care Center is available 24x7x365 to offer assistance. If you prefer, Covad can send a technician to install your TeleSurfer service for a fee.

## TeleSurfer Plus Technical Specifications

Connection	ADSL connection to Covad’s network
Speed (download and upload)	Up to 1.5 Mbps downstream and up to 128 Kbps upstream
Email	15 POP3, SMTP mail relay, or Web email accounts at the Covad.net domain
Web hosting	10 MB of space at the Covad.net domain
IP configuration	1 dynamic IP address
Covad-supplied equipment	ADSL modem/bridge
Dial-up Access	Unlimited for dial-up services while awaiting installation 10 hours free dial-up service per month; \$1.50 per hour thereafter
Installation	Self-installation; professional installation available
Support	24x7x365

### America’s largest national DSL provider

High-speed Internet connectivity. Email and web hosting. Managed firewall security and virtual private networks. Businesses across America rely on Covad.

### Satisfaction Guaranteed

Try TeleSurfer Plus for 30 days. If you are not fully satisfied with the service, you can disconnect your line within 30 days of installation for a full refund.\*

\* The refund includes all monthly recurring and up-front fees with the exception of any missed appointment fees and any unreturned equipment. No disconnection fee will be charged.