



TeleXtendSM Business T1

Reliable T1 access priced for today's fast-growing businesses

To be competitive in today's economy, you need business partners who can deliver performance and specialized service with a personal touch. All at the right price. That's Covad — delivering highly reliable, dedicated T1 services to meet your business requirements.

To meet the unique needs of your business, Covad has a Specialized T1 Service Team. These specialists optimize service and closely monitor and support you live 24x7x365 with a T1-dedicated, toll-free hotline. Our service level agreements (SLAs) support your business with guaranteed 99.99% monthly uptime, 4-hour mean time to repair, and service credits for missed targets. That's how we deliver on our commitments.

Take the Covad T1 TeleXtend challenge. The first 30 days are risk free.

- For a limited time, installation is free.
- If you're not completely satisfied, we'll refund your monthly fee and equipment cost.

Add security, networking, and hosting for a complete connectivity solution

Covad T1 TeleXtend comes with 15 email accounts and 15 MB of Web space at the Covad.net domain. Or choose one of our Email or Web Hosting services with custom domain name service (DNS) for an additional fee. Finally, because always-on Internet connectivity can leave the door open to hackers, Covad offers optional fire-wall security to help guard against computer security threats, and virtual private network (VPN) services to connect multiple offices.

TeleXtend Highlights

- Guaranteed 99.99% monthly uptime and 4-hour mean time to repair, backed by financial guarantees
- Specialized T1 Service Team available live 24x7x365
- T1-dedicated, toll-free hotline
- Priority routing on Covad's network
- For a limited time, we've waived professional installation fees
- Basic email and Web hosting included
- A flat fee without additional port or local channel fees
- Simple online account management through SMART Account Manager, www.covad.net
- Optional managed firewall service and site-to-site virtual private network solutions
- Unlimited free dial-up access during installation
- 10 hours per month free post-installation dial-up access
- Full T1 or fractional T1 speeds upgradeable at any time

Covad T1 TeleXtend Technical Specifications

Connection	Full T1 (1.5 Mbps) or fractional T1 (384 Kbps, 768 Kbps)
Email	15 POP3 email accounts and free Webmail at the Covad.net domain; custom domain available for an additional fee
Web hosting	15 MB of space at the Covad.net domain; additional space or custom domain available for an additional fee
IP configuration	Network Address Translation (NAT) for up to 253 usable, private IP addresses, or 5 usable, static IP addresses included; additional static IP addresses available for an additional fee
Covad-supplied equipment	T1 router with integrated Ethernet hub
Service level agreement	Installation; service availability; repair time; network performance
Dial-up access	Unlimited while awaiting installation; after installation, 10 hours free per month; \$1.50 per hour thereafter
Installation	Professional installation
Support	Live, specialized, dedicated support 24x7x365

Highly reliable T1 services from the nation's largest DSL provider.

High-speed Internet connectivity. Email and web hosting. Managed firewall security and virtual private networks. Businesses across America rely on Covad.

Satisfaction Guaranteed

Try Covad T1 TeleXtend for 30 days. If you are not fully satisfied with the service, you can disconnect your line within 30 days of installation for a full refund.*

* The refund includes all monthly recurring and up-front fees with the exception of any missed appointment fees and any unreturned equipment.