

Advanced Managed Communications for Your Business

Covad PBXi delivers integrated, advanced local, long distance and Internet communications – over one managed network connection – that works seamlessly with your existing PBX equipment. Employees and callers won't notice the difference, but you will on your monthly communications bill.

Like many businesses, you probably rely on a legacy PBX for voice services and require Internet services for numerous applications. This means dealing with two or three different network service providers and paying way too much for the privilege. There is a better way...



→ Reduce Your Costs for Voice and Internet Services

Convergence makes it possible. Covad provides local, long distance and data services over one managed network connection. By combining them, you can reduce costs while enjoying a superior level of service.

→ Preserve Existing Investments

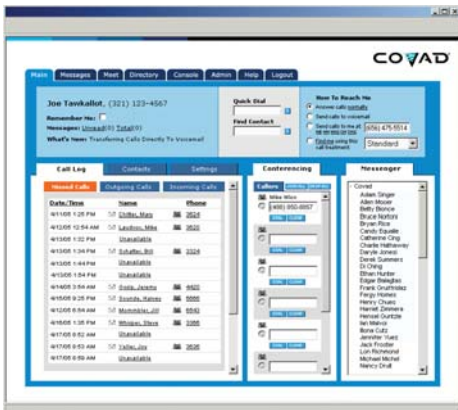
The Covad PBXi complements your existing PBX with state-of-the-art Cisco 2400 Series media gateways. You keep all of your existing PBX equipment, including common equipment, stations and consoles. And you continue to use familiar business applications, including voicemail, ACD and conferencing.

→ Rely on Seamless Implementation

The Covad PBXi solution requires no changes to existing phone numbers, including DID and toll free numbers. We switch them to the Covad network free. Call quality is virtually indistinguishable from traditional phone service. Implement it on a weekend, and employees and callers will never know the difference Monday morning.

→ Leverage Covad ISP Services

The Covad PBXi solution delivers high-speed Internet access for your employees over the same dynamically managed T-1 connection for voice services. Covad delivers a complete ISP solution: high-speed Internet access, email accounts, web hosting and numerous optional ISP services.



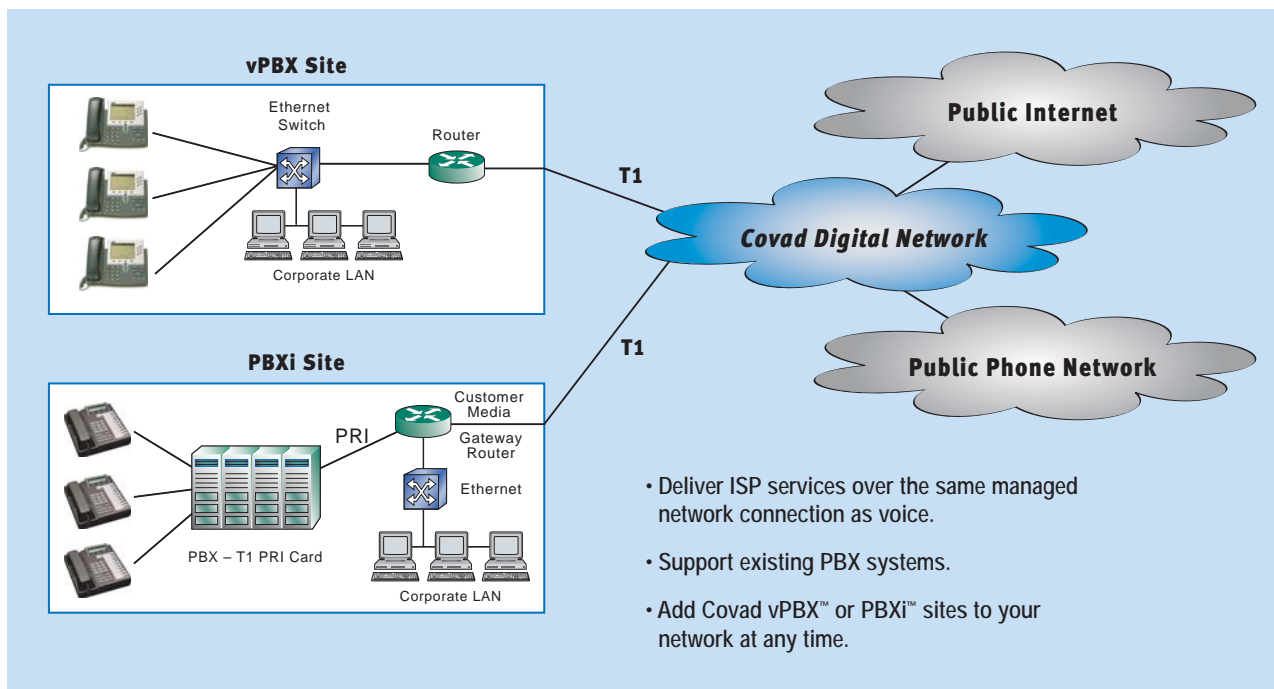
→ Call for Free Between Sites

With multiple locations, interoffice calls over the Covad network are free of charge at all times.

→ Complement PBXi™ with vPBX™ Virtual Stations

Take communications to the next level by adding Covad vPBX Virtual Stations and the award-winning Dashboard software to your PBX. This feature-rich interface gives power users, such as sales representatives and executives, power tools like Find Me,

the feature that allows them to receive their most important calls wherever they are – instantly and transparently to the caller. The Dashboard can also deliver business continuity, allowing you to automatically reroute calls upon any disaster or service interruption. Once service is restored, calls automatically return to the regular calling pattern.



Breakthrough Managed Communications

PBXi – Advanced Managed Business Communications:

- ➔ Provides local and long distance services including business lines, DID lines and toll free numbers without requiring any changes to existing numbers.
- ➔ Supports all calls including local, domestic and international long distance, 411 operator assistance and 911 service.
- ➔ Includes Internet services, with high-speed access, email account and web hosting.
- ➔ Leverages industry standard routers configured, installed and supported by Covad technicians and certified PBXi dealers.
- ➔ Supports popular PBXs and digital key systems, including existing ACD, applications, conferencing and voicemail systems.
- ➔ Leverages industry standard solutions, including Cisco 2400 Series Media Gateways and state-of-the-art fully redundant switches in the service office.

Supports Popular PBXs with ISDN PRI Interfaces:

- ➔ Nortel Meridian 1
- ➔ Avaya Definity
- ➔ Siemens HICOM
- ➔ Many others

ISP Service:

- ➔ Automatic dynamic bandwidth based on the number of calls in progress to provide the highest bandwidth possible.
- ➔ High-speed Internet access up to 1.54 Mbps over managed T-1 line.
- ➔ 50 email accounts with flexible access methods including POP3, IMAP and WWW – as well as optional dial-up service.
- ➔ Web hosting includes: 100 MB storage; 5 GB web traffic per month; 155+Mbps access; support for MS Access and MySQL 2000 databases and ASP, PHP and JAVA support.

Our Customer Satisfaction Guarantee

We are confident in our ability to provide real value. If at any time you are not satisfied with your Covad service for any reason let us know right away. If we can't make it right we will support your decision to discontinue service and assist with the transition to another provider. Earning your business everyday helps us stay focused on providing a valuable service that continues to meet your evolving needs.

To learn more about how Covad is uniquely positioned to meet your business needs with advanced voice services, call 1-800-845-6780.

Covad Communications