



RSI

It's a whole new Revolution! Call Accounting for Norstar and BCM

Revolution Call Accounting is a powerful, easy-to-use solution that will help you control your communications expenses! It's never been easier to get the statistical information you need to make decisions quickly & easily - right from your desktop.



Leveraging the strengths of its Developer Partners and their Compatible Products, the Developer Program has become a key contributor in the success of Nortel Networks by broadening its reach and responsiveness in meeting the needs of its channels and customers. Each Nortel Networks Compatible Product has met established requirements for integration, functionality and stability, further reducing total cost of ownership.

Revolution Call Accounting is the most affordable communications management solution available and can be implemented on a host of Nortel Networks switches. Whether you want detail, summary, graphs or a combination of each, RSI can provide

it without any special training. Drivers for Nortel Networks systems can be selected from our comprehensive library, data collection is completely integrated within the application, and there is no requirement for additional hardware buffers. And last, but definitely not least, Revolution has built-in integration to the Nortel Networks BCM. Simply provide the BCM server name to activate the CDR session.

Revolution Call Accounting installs quickly and easily. The integrated installation wizard asks a few basic questions then proceeds to configure the application in seconds. For the novice user, Revolution Call Accounting comes with informative "What's This" help that can be accessed at the click of a button, providing easy-to-understand hints about the current task. Extensive online help gives the power user additional tips and information about system functionality.

Data is translated into a standard database for Multi-user access. Authorized managers can access reports at any time from their own

desktop computer. You can have any number of client workstations access the database. There are no expensive user licenses. Simply install Revolution Call Accounting as a client on every workstation that requires access to the system. Revolution Call Accounting will generate up-to-the-minute information that highlights network traffic, corporate cost allocation, account code billing, dialing patterns and misuse and abuse. These reports help managers retain control of their communications network. Ad hoc reports can be generated daily, weekly, monthly or in real-time. Realtime Quickview allows the user to preview activity as it happens using easy to understand graphs and summary information.

Revolution Call Accounting is excellent for law firms, engineering, brokerage houses or any client billing environment. Revolution offers comprehensive account code reporting for accounting automation and bill-back. Optionally, RSI can add a forced/verified account code module that provides the customer with full call control. Therefore, a pin number (or account code) must be properly dialed and verified before the call is allowed to proceed.

Revolution Call Accounting for hospitality can record calls in real-time for direct integration with property management or room reporting. Nortel Networks customers now have more elaborate hospitality billing solutions than ever before. RSI can provide all the necessary components for wake up calls, set locking, call billing and property management in small to mid-sized hotels/motels.

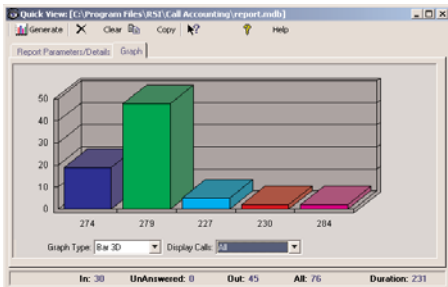
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General Business customers benefit from a comprehensive series of reports intuitively designed for minimal interaction. Cost allocation to various departments or profit centers can be instantly retrieved. Various report styles are available to suit the needs of the environment in graphical, detail, summary or drill down format. These reports include Caller Identification, Station, Line and Account Code. Reports are designed using the popular Seagate Crystal Reports engine. Therefore, advanced users can customize or redesign report styles. These results can be automatically directed to accounting systems, spreadsheets, HTML, email and a variety of other formats.

Site management is often a tedious task. Revolution Call Accounting gives users the ability to track voice, data and PC configurations. A complete catalog of port Ids, cable numbers, network addresses and line



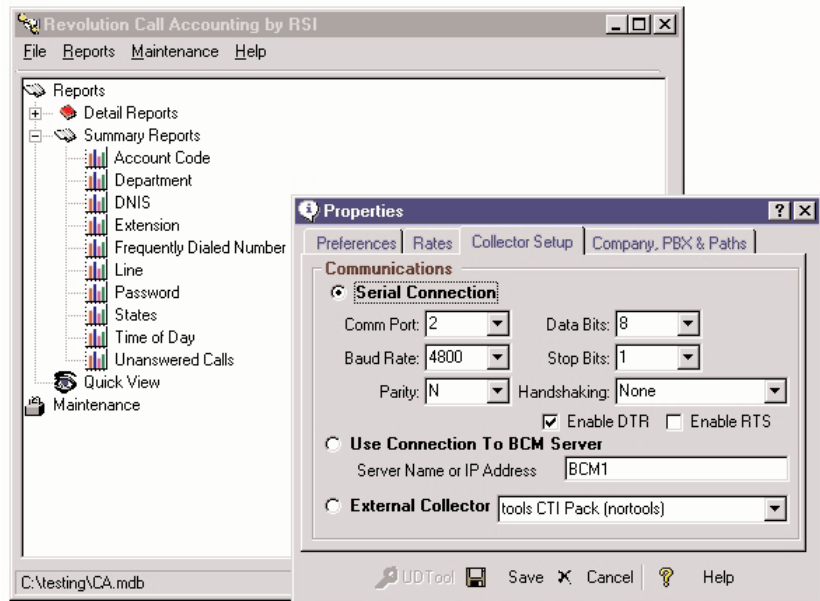
Monitor the performance of departments, lines or extensions using Quick View for realtime summaries and graphs.

identifiers can be maintained in the system. This gives the average Norstar or BCM user the ability to keep a proper handle on equipment without investing in expensive inventory management software.

Revolution Call Accounting is fully equipped to handle tariff and rating plans from around the world. It has been deployed in over 50 countries world wide and counting and provides countless international city code tables that decipher and identify call destinations.

Revolution Call Accounting is excellent in single site Norstar or BCM environments. Multi-site users are encouraged to migrate to our next level call accounting solutions --- Shadow CMS (USA) or Telecost CMS.

Many Nortel Networks customers have high overhead costs, staff turnovers and little time for in-house software. However, these customers need a proper call accounting watchdog. RSI provides these customers with the option of a web-based call accounting solution. For companies that qualify, RSI can provide the necessary data storage software/buffer for the Norstar and BCM. The data is gathered and transmitted to secured host servers for processing. Customers can log in daily using their favorite browser and examine their reports!



Revolution can be configured in seconds to work with your Norstar or BCM. Generate detail, summary, drill down or graphic reports from anywhere on your network.



Compatibility Information:

Revolution Call Accounting Ver. 3.4 was verified as compatible in a controlled laboratory environment. For complete compatibility details, including specific Nortel Networks platforms and releases, please refer to the Certificates of Compatibility at:

www.nortelnetworks.com/prd/dpp/product/prodpages/z5701.html

www.nortelnetworks.com/compatible

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