

**Repair Telephone Numbers SBC SNET Repair Telephone Number**

For customer troubles on all voice and data services (except DSL, National ASI and National LD Frame Relay and ATM and Interstate Point to Point DS1's) 203-420-3131

Customer should provide:

- Billed Telephone number
- Description of problem
- Circuit number (if applicable)
- Location of circuit (if applicable)
- Contact name and telephone number

**SNET America Repair Telephone Number**

For customer troubles on an Interstate Point to Point DS1's 800-808-7638

Customer should provide:

- Billed Telephone number
- Description of problem
- Circuit number (begins with TWC)
- Location of circuit
- Contact name and telephone number

**ASI Repair-Trouble Reporting Number**

For ASI Frame Relay and ATM troubles 800-473-4941

Customer should provide:

- Circuit number
- Description of problem
- Location of circuit
- Contact name and telephone number

**SBC LD Trouble Reporting Number**

For SBD LD Frame Relay and ATM troubles 866-233-0843

Customer should provide:

- Circuit number and circuit location
- Description of problem
- Contact name and telephone number

**DSL Trouble Reporting Number**

For DSL troubles 877-SBC-DSL5

Customer should provide:

- Telephone number of DSL
- Description of problem
- Contact name and telephone number

**Shared Web Hosting Trouble Reporting Number 888-WEB-HOST**

